

Ref: CCG January 2016 012

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 1JX

Email: foi@liverpoolccg.nhs.uk

14 January 2016

Dear

## **Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 14 January 2016, with regards to contracts with local optical practices.

## Request/Response

We believe that Liverpool Clinical Commissioning Group ('the CCG') has either itself commissioned or has inherited from the previous primary care trust, contracts with local optical practices (opticians) for the following community eye health services:

cataract referral

Under the Freedom of Information Act 2000 we kindly request the following information:

- Confirmation that these services are in place
- Service activity data presented as the number of patients to have accessed each service in the year 1st April 2014 - 31st March 2015
- The number of optical practices contracted to provide each service
- The CCG's financial expenditure on each service in the year 1st April 2014 31st March 2015

We are unable to provide you with the information you have requested under section 1 (1)(a) of the Freedom of Information Act as we do not hold the information you have requested.

NHS England is the current commissioner of Local Optical Services/Practices and as such you will need to redirect your enquiry to their Customer Contact Centre and their details are as follows:

NHS England

Customer Contact Centre P.O. Box 16738 Redditch B97 9PT

Tel: 0300 311 2233

Email: england.contactus@nhs.net

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead NHS Liverpool CCG**