

Ref: CCG February 2016 04

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 1JX

Email: foi@liverpoolccg.nhs.uk

2 February 2016

Dear

Re: Freedom of Information Request

Thank you for your Freedom of Information request which we received on 1 February 2016 with regards to the Continence Service.

Request:

Under the Freedom of Information Act please can you disclose the following information:

1. Do you use a centralised management system* to manage the care of continence patients in your area?
2. If so, when did you start using the system?
3. The budget for continence care for the following years: 2012/2013, 2013/2014 and 2014/2015
4. The spend on continence care for the following years: 2012/2013, 2013/2014 and 2014/2015

*A centralised database system that allows for the automated management of prescriptions and monitoring of individual continence patients within the community

Response:

We are unable to provide you with the information you have requested under section 1 (1)(a) of the FOI Act. This is because Liverpool Clinical Commissioning Group (CCG) does not hold the information you have requested. We would advise you to redirect your request to Liverpool Community Health Service who provides this service.

Email: FOI@liverpoolch.nhs.uk

**Write to: Freedom of Information Officer, Liverpool Innovation Park, 2nd Floor,
Digital Way, Liverpool, L7 9NJ**

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely

**Customer Relations Lead
NHS Liverpool CCG**