

Ref: CCG June 2016 019

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

20th June 2016,

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 17th June 2016, with regards to waiting times for dental treatments.

Request/**Response**

I would like to know:

1. The average waiting time for non-emergency dental treatment?
2. The longest waiting time for non-emergency dental treatment?
3. Do you have a waiting list for treatment, and if so, how many people are on it?
4. In regards to the waiting list – how long will it take to clear?

Response

We are unable to provide you with the information you have requested under section 1 (1)(a) of the Freedom of Information Act as we do not hold the information you have requested.

NHS England is the current commissioner of Dental Care and as such you will need to redirect your enquiry to their Customer Contact Centre and their details are as follows:

***NHS England
Customer Contact Centre
P.O. Box 16738
Redditch
B97 9PT***

Tel: 0300 311 2233

Email: england.contactus@nhs.net

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**