

Ref: CCG June32

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

1 July 2016

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 1 July 2016, with regards to Community Rehabilitation Services in Liverpool.

Request/**Response**

- 1) Please confirm/deny whether there is a Community Rehabilitation Service (CRT) in your area for treating the following conditions:
 - Hip fracture – **Yes**
 - Stroke - **Yes**
 - COPD - **Yes**
- 2) Please provide the patient pathway for accessing any services confirmed in request one.

Hip fracture - Pathway is linked to the hospital admission. The Hospital Discharge Team will refer to the Rehab at Home (community physiotherapy or OT).

Please see link below to Liverpool Community Health NHS Trust (LCH) website:

<http://www.liverpoolcommunityhealth.nhs.uk/health-services/therapy-services/rehab-at-home.htm>

Stroke this is a new enhanced service and a new joint Royal Liverpool and Broadgreen University Hospital NHS Trust (RLBUHT) and University Hospital Aintree NHS Trust (UHA) pathway that will be available from September 2016.

COPD – is via the patients GP for CRT but any Health Care Practitioner (HCP) can refer a patient for Pulmonary Rehabilitation.

- 3) Please provide the waiting times for accessing any services confirmed in request one.

Liverpool CCG does not routine collect this information you would need to contact the providers directly:

Our Pulmonary Rehabilitation provider is Liverpool Heart and Chest Hospital NHS Trust and you can contact them on:

FOIRequests@lhch.nhs.uk

Pulmonary Rehabilitation was commissioned to be 6 – 8 weeks if within the commissioned capacity.

Our CRT and Hip Fracture (Community Physio) provider is Liverpool Community Health NHS Trust and you can contact them on:

foi@liverpoolch.nhs.uk

CRT for urgent response should be less than 4 hours

For information around Stroke waiting times please contact our provider the RLBUHT on:

foi@rlbuht.nhs.uk

- 4) Please confirm/deny whether patients can be

- a) re-referred into or
- b) self-refer back into any services confirmed in request one.

If clinically appropriate then the patient can be re-referred.

For CRT a patient's GP can re-refer, for Pulmonary Rehabilitation any HCP can re-refer.

With regard to hip fractures please see link below to Liverpool Community Health NHS Trust (LCH) website:

<http://www.liverpoolcommunityhealth.nhs.uk/health-services/therapy-services/rehab-at-home.htm>

- 5) Please provide details of the staffing make-up of any services confirmed in request one.

Liverpool CCG does not hold this information you would need to contact the providers directly:

Our Pulmonary Rehabilitation provider is Liverpool Heart and Chest Hospital NHS Trust and you can contact them on:

FOIRequests@lhch.nhs.uk

Our CRT and Hip Fracture provider is Liverpool Community Health NHS Trust and you can contact them on:

foi@liverpoolch.nhs.uk

For information around Stroke please contact our provider the RLBUHT on:

foi@rlbuht.nhs.uk

6) Please confirm/deny that patients can access MSK physiotherapy through each of the following pathways:

- By referring themselves directly to the physiotherapy service.

No

- By seeing a GP and being given the details to book a physiotherapy appointment themselves.

No

- By seeing a GP who arranges the referral to the physiotherapy service.

No

- By seeing a Physiotherapist directly in a GP practice

No

- Other (please provide details)

All musculoskeletal referrals go to the Musculo Skeletal Assessment Services (MCAS) services that operate within Liverpool, the referral is triaged and directed to the most appropriate clinician.

7) Please confirm/deny that patients can access physiotherapy for their existing long-term condition through each of the following pathways:

Please note: we have not included hip fracture in this answer as it is not a long term condition.

- By referring themselves directly to the physiotherapy service

No, any HCP can refer to Pulmonary Rehabilitation Service, a GP referral is required for CRT.

- By seeing a GP and being given the details to book a physiotherapy

appointment themselves

No, any HCP can refer to Pulmonary Rehabilitation Service, a GP referral is required for CRT.

- By seeing a GP who arranges the referral to the physiotherapy service.

Yes, but any HCP can refer for Pulmonary Rehabilitation

- By seeing a Physiotherapist directly in a GP practice

NO

- Other (please provide details)

N/A

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**