

Ref: CCG June 008 2016

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

15th June 2016

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 9th June 2016, with regards to Technology systems.

Request/**Response**

Please provide me with the following record information:

1. Do you have an Electronic Fax Management System (A Fax Server)?

No.

2. How many manual fax machines do you have?

1.

3. Who is the Manufacturer of your Multifunction Printers, and who maintains them?

Canon printers and they are maintained by Canon engineers.

4. Who is the manufacturer of your Telephony system and who maintains it?

Cisco, maintained by Informatics Merseyside.

5. What is the job title of the person responsible for your Fax policy/strategy?

We do not have a Fax policy/strategy.

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI

requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

Customer Relations Lead
NHS Liverpool CCG