

Ref: CCG September 001 2016

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

19th September 2016,

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 31st August 2016, with regards to technology trends in the Public Sector.

Request/**Response**

1) Provide a description of your current PBX (private branch exchange)? Please select from the below:

- i. Rolling Annual
- ii. Fixed contract exceeding 1 year
- iii. Fixed contract less than 1 year

We do not have a PBX

2) Who is the incumbent supplier for your PBX?

N/A

3) When did your PBX contract start? (Provide month and year)

N/A

4) When does your PBX contract end? (Provide month and year)

N/A

5) What is the value of your PBX contract?

N/A

6) How many extensions does your PBX have?

N/A

7) Do you have a Siemens ISDX?

No

8) Do you have NHS Mail?

Yes

9) Do you have NHS Mail 2?

No

10) What kind of Microsoft Licensing Agreement do you have?

Microsoft Purchasing Agreement (MPSA)

11) What is your Microsoft Licensing renewal date? (Provide month and year)

14th January 2016.

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**