

**Ref: CCG September 021 2016**

Corporate Services  
NHS Liverpool Clinical Commissioning Group  
The Department  
Lewis's Building  
Renshaw Street  
Liverpool  
L1 2SA

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

14 October 2016,

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 20<sup>th</sup> September 2016, with regards specialist urology services.

Request/**Response**

- 1) The total number of patient referrals made by NHS Liverpool CCG to specialist urology services during the financial years 2013-14, 2014-15 and 2015-16
- 2) The total number of male patient referrals made by the CCG to specialist urology services during the financial years 2013-14, 2014-15 and 2015-16
- 3) The total number of female patient referrals made by the CCG to specialist urology services during the financial years 2013-14, 2014-15 and 2015-16
- 4) The total number of first-time referrals made by the CCG to specialist urology services during the financial years 2013-14, 2014-15, and 2015-16
- 5) The average waiting time between patient referrals to specialist urology services and appointments with aforementioned services during the financial years 2013-14, 2014-15 and 2015-16?

***Please see attached spreadsheet in response to your request.***

***Please note: We have been unable to identify "specialist urology" as this level of detail is not available in the data source – so the response covers all urology activity-***

***Also, as a proxy for referrals, 1st outpatient attendances have been used. This means that the data provided is a count of all patients who have attended a 1st urology outpatient appointment – all referral sources.***

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead  
NHS Liverpool CCG**