

Ref: CCG September 035 2016

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

20th October 2016,

Dear Sir/Madam,

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 29th September 2016, with regards financial difficulties and mental health.

Request/**Response**

1. Whether you consider financial difficulties in your local health needs assessment?

Financial needs and other practical issues are considered in the "gateway assessment" specified in our IAPT contract with Talk Liverpool. For specialist mental health patients, local CPA documentation includes prompts for social and personal history which we would expect financial matters to form a part.

2. Whether your mental health service users (for both primary and secondary care) are routinely asked about their financial circumstances or difficulties?

Yes, see below

3. Whether you commission, either solely or in partnership with any other agency (such as local government), any specialist services such as those listed above, for people who have both financial difficulties and mental health problems?

We commission an integrated income maximisation service (Advice on Prescription) as part of the primary care mental health offer, giving citywide access to specialist welfare and debt management advice via GP practices. The service also integrates with local mental health teams to support adults with severe and/or enduring mental illness who are in contact with secondary care.

Liverpool CCG commissions Network Employment - Individual Placement Support via our contract with Mersey Care Trust to support specialist mental health service users to access to employment.

Liverpool CCG commissions Mainstream from Imagine (voluntary sector mental health service) to support anyone recovering from mental ill health (primary and secondary care) into unsegregated social inclusion activity including volunteering, education, learning and vocational training and access to employment.

4. Whether you have a formal and/or informal working arrangement with any external organisations (e.g. Citizens' Advice Bureaux) providing financial, welfare or debt advice, and if so which one(s)?

Advice on Prescription is provided under NHS contract with South Liverpool CAB and is delivered in partnership with other local CABs under central coordination of SLCAB.

Network Employment is provided as part of NHS Contract with Mersey Care Trust

Mainstream is provided via SLA with Imagine Mental Health

5. How many people using your primary and secondary mental health services are referred to or provided with a specialist service that addresses financial needs?

During the financial year 2015/16 the service was accessed by 7720 primary care patients and 1525 specialist mental health patients.

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**