

Ref: CCG November 022 2016

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

30th November 2016,

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 10th November 2016, with regards to One to One (North West) .

Request/**Response**

1) what services do you currently commission specifically for women affected by:

- i. substance use problems
- ii. mental health problems
- iii. homelessness
- iv. involvement in offending

2) For each type of service commissioned:

- i. What organisation delivers the service and what are their contact details?
- ii. How many women can they support at any one time?
- iii. When does the current contract end?

Liverpool Clinical Commissioning Group do not commission any of the above-mentioned services specifically for women.

LCCG offer a grant contribution of £34,197 to Women's Health Information & Support Centre (WHISC), who provide preventive support for women's mental wellbeing, but this is not attached to contractual targets.

The main provider of services to women with complex needs is Women's Turnaround Project (PSS), whose funding comes through a number of other streams. I think the lead commissioner will be part of Public Health Liverpool Team. Service models are also emerging through Waves of Hope, which is commissioned by National Lottery via local agents Plus Dane Housing.

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**