

**Ref: CCG 39930**

Corporate Services  
NHS Liverpool Clinical Commissioning Group  
The Department  
Lewis's Building  
Renshaw Street  
Liverpool  
L1 2SA

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

## **Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 2<sup>nd</sup> August, with regards to the frequency of consultations within the last 12 months by problem code.

### **Request/Response**

1. I am not referring to any specific problem code, just the frequency - i.e. the number of consultations per week/year (whichever is easiest for you to obtain) - for each problem read code. If possible, the data should be from the last full year you have on record, i.e. June 2016 – June 2017. Preferably in an excel spreadsheet format.

**We are unable to provide you with the information you have requested under section 1 (1)(a) of the FOI Act. This is because Liverpool Clinical Commissioning Group (CCG) does not hold the information you have requested**

2. If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance as to how I can refine my request to be included under the scope of the Act.

**N/A**

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead**  
**NHS Liverpool CCG**