

Ref: CCG 40503

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

18th August 2017,

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 18th August, with regards to GP Practises affected by the WannaCry ransomware attack on 12 May 2017.

Request/**Response**

1. How many GP Practises in NHS Liverpool CCG'S area had to shut down any IT systems in response to the ransomware attack, known as WannaCry, on or after 12 May, 2017?

All 92 GP Practises in NHS Liverpool CCG area at precaution shut down any IT systems.

2. How many computers/servers/devices in GP practises were infected in the ransomware attack, known as WannaCry, on 12 May, 2017?

None of the systems in the GP practises were infected during ransomware attack as all systems were shut down beforehand.

3. How many planned appointments and did the GP practises have to cancel/postpone/reschedule as a result, either direct or indirect, of the WannaCry ransomware attack?

All the appointments were maintained as normal. However, the notes which the consultant made were kept on paper and transcribed once the machines were back on.

4. How many patients had to be recalled for tests by GP practises, as a result, either direct or indirect of the WannaCry ransomware attack?

We are unable to provide you with the information you have requested under section 1 (1)(a) of the FOI Act. This is because Liverpool Clinical Commissioning Group (CCG) does not hold the information you have requested.

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

Customer Relations Lead
NHS Liverpool CCG