

Ref: CCG 40952

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

1st September 2017,

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 31st August, with regards to Fast Track Continuing Healthcare.

Request/**Response**

1. Does your CCG have a system in place or auditing the use of the Fast Track Pathway tool for Continuing Healthcare?

Liverpool CCG are currently planning an audit of CHC with Mersey Internal Audit. It is anticipated that this will cover all aspects of CHC applications.

2. How many packages of Continuing Healthcare did you approve in the financial year 2016/17 (including fast track packages)

In 2016/17, we approved 1131 packages of Continuing Healthcare.

3. How many Fast Track Pathway packages of Continuing Healthcare did you fund in the financial year 2016/17?

In 2016/17, we funded 501 Fast Track Pathway Packages of Continuing Healthcare.

4. How many people are there in your Continuing Healthcare team?

Liverpool CHC team has;

Clinical Lead 1.0 WTE

Team Leader 1.0 WTE

Complex Care Specialist Nurse 1.0 WTE

Individual Commissioning Nurses 6.6 WTE

Commissioning Support Nurse 1.0 WTE

CHC Administrators 3.8 WTE

5. How many people are there in your Continuing Healthcare team dedicated to processing Fast Track Pathway packages of care?

Liverpool CHC team has a Duty Nurse each day who quality assures and processes CHC fast track applications as a priority. Care packages required are prioritised and brokered by the CHC administrators.

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**