

Ref: CCG 41037

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 4th September, with regards to NHS-funded audiology services provided by our Clinical Commissioning Group.

Request/Response

1. You will need to forward this email and the attached survey to all of your providers of NHS- funded audiology services.

Response:

We are unable to provide you with the information you have requested under section 1 (1)(a) of the FOI Act. This is because Liverpool Clinical Commissioning Group (CCG) does not hold the information you have requested.

Therefore, you will need to redirect your enquiries to the following providers:

AQP Audiology Providers - Liverpool CCG 2017	
Provider Name	Address
Aintree University Hospital NHS Foundation Trust	Longmoor Lane, Liverpool, L97AL
PDS Medical Ltd.	The Old Bank, 155 Victoria Road East, Thornton Cleveleys, Lancashire, FY5 HH
Royal Liverpool and Broadgreen University Hospital NHS Trust	Prescot Street, Liverpool, L7 8XP
Srivens Ltd.	Srivens House, 60 Islington Row Middleway, Edgbaston, Birmingham, B15 1PH
Southport and Ormskirk NHS Hospital Trust	Town Lane, Southport, PR8 6PN
Specsavers Hearcare Group Ltd.	La Villiaze, St Andrews, Guernsey GY6 8YP
St Helens and Knowsley Teaching Hospitals NHS Trust	Whiston Hospital, Warrington Road, Prescot, Merseyside, L35 5DR
Warrington and Halton Hospitals NHS Foundation Trust	Lovely Lane, Warrington, WA5 1QG

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**