

**Ref: CCG 41126**

Corporate Services  
NHS Liverpool Clinical Commissioning Group  
The Department  
Lewis's Building  
Renshaw Street  
Liverpool  
L1 2SA

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 6<sup>th</sup> September, with regards to Expenditure on Agency Nursing Staff to within Continuing Healthcare.

**Request:**

1. Please can I request how much the organisation has spent on agency nursing staff to work within Continuing Healthcare?
2. If possible please can you break this down by financial year? I.e. 2015-2016, 2016-2017
3. Please can you also confirm which agencies have been used during this period?

**Response:**

**NHS Liverpool CCG commissions the Midlands and Lancashire Commissioning Support Unit to provide the Continuing Health Care service. From 1<sup>st</sup> March 2016 to 31<sup>st</sup> March 2017, the total agency spends for Cheshire and Merseyside was £919,460.**

**Of this, for 2016/17, the spend for Liverpool is £556k. In regards to 2015-16, we are unable to provide you with the information you have requested under section 1 (1)(a) of the FOI Act. Therefore, you will need to direct your request to NHS England as follows [england.contactus@nhs.net](mailto:england.contactus@nhs.net) or 0300 311 2233.**

**The agencies which have been used during this period:**

**Badenoch and Clark**

**Capita Business Services LTD**

**Computer Futures T/A STHREE**

**Partnership LLP**

**Manpower UK LTD**

**Office Angels LTD**

**Real Staffing Group LTD**

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead  
NHS Liverpool CCG**