



**Liverpool**

**Clinical Commissioning Group**

Corporate Services

NHS Liverpool Clinical Commissioning Group

The Department

Lewis's Building

Renshaw Street

Liverpool

L1 2SA

Ref: 59821

27<sup>th</sup> June 2019

Email:

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

Dear

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 26<sup>th</sup> June 2019, with regards to NHS Liverpool Clinical Commissioning Group's out of hours provisions.

**Request / Response:**

I wish to know which organisations hold the contract to provide Out of Hours GP services within your region. If the Out of Hours GP Services have not been contracted out, I wish to know whether your Clinical Commissioning Group uses agency GPs to staff your Out of Hours rotas.

Please provide the following information:

1. Name of provider or corporate body holding the contract

**Response: Primary Care: 24 (PC24)**

2. Name and contact details of the contract provider's principal contact or local decision-maker

**Response:**

**Ian Davies, Chief Operating Officer**

**Telephone Number: 0151 296 7000**

**Email address: [ian.davies@liverpoolccg.nhs.uk](mailto:ian.davies@liverpoolccg.nhs.uk)**

3. Whether the main contractor has sub-contracted all or part of the GP provision

**Response: The contract holder for GP OOHs is as outlined in the answer to question 1. NHS Liverpool CCG is aware that the provider does make some use of agency staff however this is not done as a formal 'sub contract' to the main contract. NHS Liverpool CCG does not hold information in relation to the**

**contractual relationship(s) the provider may have with agency staffing providers, this would be a matter for direct contact with the provider. PC24 can be contacted on 0151 254 2553 or by emailing [hello@PC24.nhs.uk](mailto:hello@PC24.nhs.uk)**

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services Team  
NHS Liverpool CCG**